



EVERGREEN HOME LOANS ASSOCIATES RECOGNIZED FOR FOSTERING OUTSTANDING CUSTOMER EXPERIENCE

Eight loan officers and teams honored for proven customer satisfaction track record by Experience.com

BELLEVIEW, Wash. – April 28, 2022 – [Evergreen Home Loans™](#), a full-service direct home loan lender in the Western U.S., today announced that eight of its loan officers and teams made the Experience.com list of America’s Top 2021 Loan Officers for Customer Satisfaction. The experience management software company compiles this list by examining survey completion rates, number of reviews and star ratings submitted by verified customers on behalf of a loan officer.

Evergreen is one of 350+ mortgage companies enrolled in the Experience.com customer satisfaction index. Of the 40,000 loan officers included within this index, the following eight Evergreen loan officers and teams made the list:

- Kendra Graybeal
- Kevin Everett
- Ruby Grynberg
- The Rodriguez Team
- Siara Jay
- Team Scott Reynolds
- Scott Gillespie
- Tara Rose

“I’ve always valued how hard our team works to provide exceptional customer service, and it’s incredible to see that our customers feel the same,” said Don Zender, president of production at Evergreen Home Loans.

“It is extremely difficult to earn a position on the Top Loan Officers list,” explains Experience.com CEO Scott Harris. “The loan officer (LO) has to close a high volume of mortgage loans and give each customer a great experience every time. One poor review out of 100 closed loans can eliminate a LO from landing on this prestigious list.”

To view the full list of America’s Top 2021 Loan Officers for Customer Satisfaction, visit www.experience.com/resources/top-performers-loan-officers-2021.

To learn more about Evergreen Home Loans, visit www.evergreenhomeloans.com.

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About Evergreen Home Loans

Evergreen Home Loans has offices in six western states: Arizona, California, Idaho, Nevada, Oregon and Washington. The company is also licensed to originate loans in Colorado, Montana, Texas and Wyoming. For over three decades, Evergreen has served local communities with affordable home loan products while focusing exclusively on home lending. A+ rated by the Better Business Bureau and a proud member of the Washington Mortgage Bankers Association and Mortgage Bankers Association, Evergreen offers a full range of loan products including FHA and VA, Conventional, Jumbo, USDA loans, refinancing and construction financing programs. More information about Evergreen can be found on its website at www.evergreenhomeloans.com. Evergreen Home Loans is a registered trade name of Evergreen Moneysource Mortgage Company® NMLS ID 3182. For individual and company license information, visit www.nmlsconsumeraccess.org.

About Experience.com

Experience.com is a rapidly growing provider of experience management software. Using its integrated, cloud-based platform and customizable processes, any business can manage customer and employee experiences across their products, locations and brand(s). By driving behavioral change, Experience.com delivers impactful business outcomes including increased customer satisfaction, brand loyalty, online reputation and visibility, as well as improved employee engagement. Founded in 2015, Experience.com is headquartered in San Ramon, Calif. and backed by Kennet Partners LLC., Silicon Valley Data Capital, Tri-Valley Ventures, and Wilson Sonsini Goodrich & Rosati. For more information, visit www.Experience.com.com or call +1 (888) 701 4512.

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